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**RAJKIYA KANYA MAHAVIDYALAYA (RKMV), SHIMLA-1  
Himachal Pradesh**



**Tel: 0177-2807959**

**Fax: 0177-2808468**

**E-mail : [www.shimlarkmv@gmail.com](mailto:www.shimlarkmv@gmail.com)**

Greivences : Examination queries for e.g CCA, Roll No Correction, Subject updation etc. , student queries for e.g DMC, character certificates, NOC's, Degree, Registration, Migration, Green memos, student notices, University related issues and other .

**Remarks: All these above queries are being saught within two days and no queries/greviences are pending at our end.**

**Rama Manta  
University clerk  
RKMV, Shimla-1.**

**PRINCIPAL  
Rajkiya Kanya Mahavidyalaya  
Shimla (H.P.) 171001**

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Website:- rkmvshimla.edu.in

GRIEVANCES OF STAFF OF RKMV INCLUDING STUDENTS RECEIVED AND RESOLVED DURING THE ACADEMIC SESSION 2023-24.

Sr. no	Particulars	Status of Grievances
1	Matters of pay fixation received from the staff members on account of decision of HP High Court regarding regularization of contract service	18 Grievances resolved.
2	Entries regarding refresher and orientation courses done by Asstt./Associate Prof. recorded in the service books	Entries done.
3	Grievances regarding Medical reimbursement bills in respect of Dr. Sunita Sharam AP (Music) and other staff members.	Resolved by requesting the DHE for Budget and Bills drawn.
4	Request for G.P.F withdrawal received from 21 employees	Bills prepared timely and paid well in time.
5	Grievances regarding parking space for staff of RKMV	Got parking space vacated from the Building contractor and matter resolved.
6	R.T.I received =2	The information provided to the applicant in time.
7	Court Cases	Reply sent to DHE well in time.
8	Grievances Regarding conversion of casual leave in to earned leave in r/o staff of RKMV.	7 cases resolved.
9	Grievances of students regarding result and entries of Internal Assessment	Solved
10	Grievances of students regarding refund of fee.	Resolved.
11	Grievances of students regarding University registration Number and filing of Annual Examination form.	Matter Resolved.

PRINCIPAL  
Rajkiya Kanya Mahavidyalaya  
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D.D.O. Code-221

Supdt. Grade-I  
RKMV Shimla  
DDO Code-221

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Rajkiya Kanya Mahavidyalaya  
SHIMLA-1

**RAJKIYA KANYA MAHAVIDYALAYA**

**CERTIFICATE**

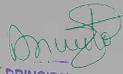
This is to certify that all grievances and complaints raised by students and employees of the college are duly acknowledged, addressed, and resolved within a period of **one week** from the date of submission.

The Grievance Redressal mechanism of the institution functions in a fair, transparent, and time-bound manner, ensuring prompt attention to the concerns of all stakeholders and maintaining a supportive and inclusive academic and work environment.

This certificate is issued for official record and reference.



**Signature of the Principal**  
Name: Dr. Anurita Saxena



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S-RKMV Shimla-1